

Stephanie Jacobsen

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EXPERIENCE

Red Lobster, Succasunna, NJ – Server’s Assistant

August 2023–Present

- Welcomed guests as they entered
- Seated guests
- Bussed tables
- Assisted customers over the phone
- Pitched the My Red Lobster Rewards Program to guests

Hand & Stone, Mount Olive, NJ – Spa Associate

January 2023–May 2023

- Pitched and sold memberships to clients
- Checked customers in and out
- Experienced with Zenoti
- Kept the spa clean and orderly
- Assisted clients on the phone

Gap, Chester, NJ — Sales Associate

August 2020–August 2022

- Assisted customers with finding which products
- Enrolled customers in the Gap credit card and loyalty programs
- Kept the store neat, packed orders, and rang customers up at the register

Burlington Department Stores, Succasunna, NJ, — Sales Associate

March 2020–June 2020

- Provided help for customers throughout the store
- Processed customer purchases and returns at the register
- Enrolled customers for the Burlington credit card

SKILLS

- Retail experience
- Customer service skills
- Quick learner
- Works well in a team environment

AWARDS

Gap, Employee of the Month - October 2021 and March 2022

EDUCATION

Cutting Edge Academy (Present) Anticipated graduation date: July 19th, 2023

Mount Olive High School Class of 2022 Graduate

Morris County Academy for the Performing Arts: 09/2018-06/2021

REFERENCES

Sonja Baker (neighbor): 973-769-8772

Ilene Austin (family friend): 570-460-7287

